

# TENNESSEE REGULATORY AUTHORITY

Melvin Malone, Chairman  
Lynn Greer, Director  
Sara Kyle, Director



460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

May 15, 2000

## TRANSMITTED VIA FAX

(615) 252-6302 / ORIGINAL TO FOLLOW VIA U.S. MAIL

Ms. April Ingram  
Boult, Cummings, Conners & Berry PLC  
414 Union Street, Suite 1600  
Post Office Box 198062  
Nashville, Tennessee 37219

RE: Madison River Communications, LLC (Docket No. 00-00381)

Dear Ms. Ingram:

The Tennessee Regulatory Authority requests the following information regarding the Application of Madison River Communications, LLC for a Certificate of Convenience and Necessity as a competing telecommunications service provider in the State of Tennessee:

### Managerial Requirements

Provide the following managerial information of the Company:

1. Degrees: (BS, BA, MBA, etc.) accounting, engineering, etc.
2. Professional licenses: CPA, etc.

### Technical Qualifications

Provide the following information regarding the proposed network data:

1. Location of switches-i.e., cities.
2. Type of equipment: DMS-100 or 5ESS, etc. Fiber Rings, etc.
3. Specify engineering expertise: Retained firm, staff electrical engineer, etc. Data regarding key technical staff.

### Financial Qualifications

Provide the following financial information of the Applicant:

1. TCA §65-4-125 amendment states that by September 1, 2000, all telecommunications service providers subject to the control and jurisdiction of the authority, except those owners or operators of public telephone service who pay annual inspection and supervision fees pursuant to Tennessee Code Annotated, §65-4-301(b), or any telecommunications service provider that owns and operates equipment facilities in Tennessee with a value of more than five million (\$5,000,000), shall file with the authority a corporate surety bond or irrevocable letter of credit in the amount of twenty thousand dollars (\$20,000) to secure the payment of any monetary sanction imposed in any enforcement proceeding, brought under this title or the Consumer Telemarketing Protection Act of 1990, by or on behalf of the authority. Provide a statement outlining the Applicant's intent to abide

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by TCA §65-4-125 and provide a corporate surety bond by September 1, 2000 if applicable. Provide a statement outlining the Applicant's intent to abide by TCA §65-4-125 and provide a corporate surety bond by September 1, 2000 if applicable.

**IntraLATA Toll Dialing Parity Plan**

1. Include the proposed implementation date. (FCC Order 96-333,38).
2. Include customer education procedures (FCC Order 96-333, 80)
3. Please include information regarding your anti-slamming procedures.
4. Include statements concerning nondiscriminatory access to telephone numbers, operator services, directory assistance, and directory listings (If applicable).
5. State whether a PIC change charge waiver period is proposed and for how long. (Tennessee Regulatory).

**Tennessee Specific Operational Issues**

Please provide answers to the following questions concerning Tennessee Specific Operational Issues: Does the company intend to telemarket its services in Tennessee? If yes, is the company aware of the telemarketing statutes and regulations found in TCA §65-4-401 *et seq.* and Chapter 1220-4-11?

**Miscellaneous**

Identify all complaints filed with state and federal regulatory agencies involving any affiliated entities. Identify the nature of the complaint, which governmental agency or office received the complaint, and how was the complaint resolved?

Please submit the requested information by May 23, 2000. If you have any questions, please contact this office at (615) 741-2904 (ext. 132).

Sincerely,



David Waddell  
Executive Secretary

c: Docket File  
Joe Werner  
Darlene Standley  
Carsie Mundy  
Darrell Whitis